

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECRETARY

Complaint No. CG No. 594/2024

**SHAISTA BEGUM**  
Vs  
BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date : 10.02.2026

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Akash Swami & Ms. Chhavi Rani, On behalf of OP.


Case called out. Both the parties are present and heard.

Both the parties stated that they have mutually settled the matter. O.P further stated that They have withdrawn the dues of one connection transferred upon the complainant. Regarding the other transferred dues, O.P is ready to waive off entire LPSC amount and balance is payable by the complainant. Counsel for the complainant agreed to the same and seeks equal monthly installments.

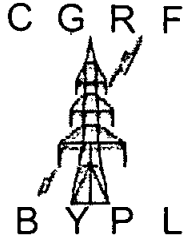
In view of the above, the grievance of the complainant has been mutually resolved between both the parties. The balance dues can be paid by the complainant in three equal monthly installments along with current electricity bills.

Case is closed as above. File be consigned to record room.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN/01/SBRNKS

Complaint No. CG-453/2025

**BANK BAHADUR SINGH**  
Vs  
BSES YAMUNA POWER LIMITED (D) KARAWAI NAGAR

ORDER SHEET

Date : 10.02.2026


Present:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Sudan Singh, On behalf of OP

Case called out. Both the parties are present and heard.

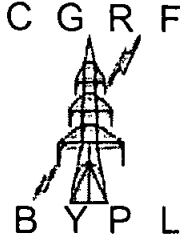
O.P stated that they need a fresh application from the complainant and DPCC/ Trade License, representative of the complainant agreed to file the same.

Fixed for further arguments on 26.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SPECIAL RESOURCES

Complaint No. CG. No. -454/2025

REKHA  
Vs  
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 10.02.2026


Present:

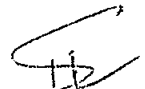
1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Sudan Singh, On behalf of OP

Case called out. Both the parties are present and heard.

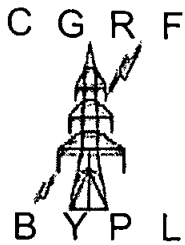
O.P filed site visit report.

Argument heard, Judgment reserved.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgfbypl@hotmail.com  
SECY/CHN 01508NKS

Complaint No. CG. No. -133/2025

NAGINA  
Vs  
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 10.02.2026


Present:

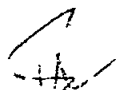
1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Mr. Sudan Singh & Ms. Chhavi Rani, On behalf of OP

Case called out. Both parties are present and heard.

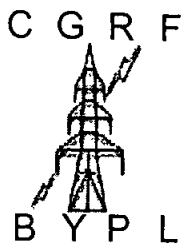
O.P informed that the connection has been released. A.R for the complainant wants time to file application for compensation.

Fixed for further arguments on 26.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG. No. -295/2025

NANHE SINGH

Vs

BSES YAMUNA POWER LIMITED (D) KARAWAI NAGAR

ORDER SHEET

Date : 10.02.2026

Present:


1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Sudan Singh & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

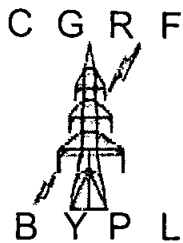
Counsel for the complainant seeks adjournment.

Fixed for further arguments on 26.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.R. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG. No. -301/2025

SUBHASH CHAND  
Vs  
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 10.02.2026


Present:


1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Gagandeep Bansal, Mr. R.S. Bisht, Mr. Sudan Singh & Ms. Chhavi Rani,  
On behalf of OP

Case called out. Both the parties are present and heard.

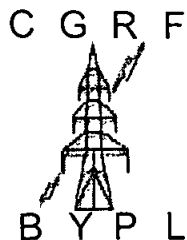
Counsel for the complainant seeks adjournment.

Fixed for further arguments on 26.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG. No. -450/2025

ASIF KHAN  
Vs  
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 10.02.2026


Present:

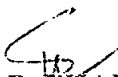
1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Sudan Singh & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

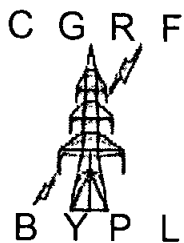
Counsel for the complainant seeks adjournment.

Fixed for further arguments on 26.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma  
Shahdara, Delhi- 110032  
Phone: 32978140 Fax. 22384886  
E-mail: cgrfbypl@hotmail.com  
SECRETARIES

Complaint No. CG. No. -451/2025

PARWATI PANDEY  
Vs  
BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR

ORDER SHEET

Date : 10.02.2026


Present:


1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht, Mr. Sudan Singh & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment.

Fixed for further arguments on 26.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com

Complaint No. C.G. No. 259/2025

MAHESH KUMAR JOSIA  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 10.02.2026


Present:


1. Mr. I U H Siddiqi, Counsel for the complainant
2. Mr. Gagandeep Bansal, Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

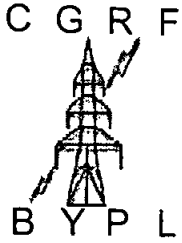
NOC has been filed by the counsel for the complainant. Copy supplied to OP for further verification.

Fixed for further arguments on 24.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECTION 61(5) OF THE ELECTRICITY ACT, 2003

Complaint No. CG-256/2025

**RITESH AGGARWAL**  
Vs  
BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET

Date: 10.02.2026


Present:


1. Mr. I U H Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chaavi Rani, On behalf of OP

Case called out. Both parties are present and heard.

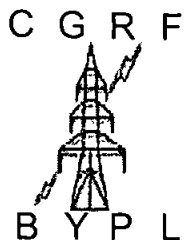
Both the parties are directed to conduct Joint Site Visit on 17.02.2026 at 2:30 pm.

Fixed for further arguments on 24.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN/015/08NKS

Complaint No. CG No. 273/2025

MADHU GUPTA

Vs

BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET

Date : 10.02.2026

Present:

1. Mr. I U H Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chaavi Rani, On behalf of OP

Case called out. Both parties are present and heard.

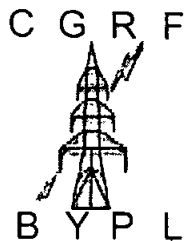
Both the parties are directed to conduct Joint Site Visit on 17.02.2026 at 2:30 pm.

Fixed for further arguments on 24.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma.

Shahdara, Delhi-110032

Phone: 32978140 Fax 22384886

E-mail: cgrfbypl@hotmail.com

REGD. OFFICE

Complaint No. CG No. 446/2025

**SAMIRAN BEGUM**

**Vs**

**BSES YAMUNA POWER LIMITED (D) NAND NAGRI**

ORDER SHEET


Date : 10.02.2026


Present:

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

Arguments heard. Judgment reserved.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN/01/508NKS

Complaint No. C.G.No. 124/2025

**SIDHARTH SETHI**

**Vs**

**BSES YAMUNA POWER LIMITED (D) KARAWAL NAGAR**

ORDER SHEET

Date : 10.02.2026


Present:

1. Mr. I U H Siddiqi, Counsel for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

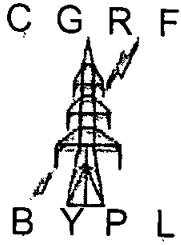
Counsel for the complainant seeks adjournment.

Fixed for further arguments on 24.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KISHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECRETARIES

Complaint No. CG-303/2025

KAPIL DHULAR

Vs

BSES YAMUNA POWER LIMITED (D) SHANKAR ROAD

ORDER SHEET

Date : 10.02.2026

Present:

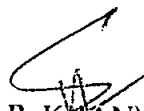
1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Gagandeep Bansal, Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

Counsel for the complainant seeks adjournment for confirming height/ floor of the building.

Fixed for further arguments on 26.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 397/2025

**HARDEEP SINGH**

Vs

**BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR PH I&II**

ORDER SHEET

Date : 10.02.2026


Present:

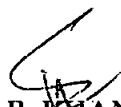
1. None present on behalf of the complainant.
2. Mr. R.S. Bisht, Mr. Arun Kumar & Ms. Chhavi Rani, On behalf of OP

Case called out. None present on behalf of the complainant. OP is present.

Another opportunity given to the counsel of the complainant to present before the forum.

Fixed for further arguments on 24.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN/01508NKS

Complaint No. CG-304/2025

DEEPAK JAISWAL

Vs

BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 10.02.2026


Present:


1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of OP

Case called out. Both the parties are present and heard.

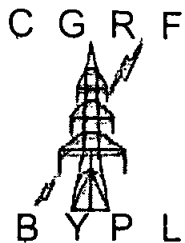
As per earlier orders of the forum, Site visit couldn't be completed due to non-Availability of the complainant. Another opportunity given to both the parties to conduct joint site visit on 20.02.2026 at 2;30 pm..

Fixed for further arguments on 26.02.2026.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-13/2026

**SUDESH KUMAR**

Vs

BSES YAMUNA POWER LIMITED (D) KARKARDOOMA

ORDER SHEET

Date: 10.02.2026

Present:

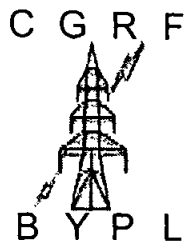
1. Mr. Suraj Aggarwal, Counsel for the complainant.
2. Mr. R.S. Bisht & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

O.P filed their reply, same is taken on record. Counsel for the complainant is asked for filing rejoinder, if any

Fixed for filing rejoinder on 17.02.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com

Complaint No. CG-12/2026

**VIRENDER TYAGI**

Vs

**BSES YAMUNA POWER LIMITED (D) NAND NAGRI**

ORDER SHEET

Date: 10.02.2026

Present:

1. Mr. Suraj Aggarwal, Counsel for the complainant.
2. Mr. R.S. Bisht & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

O.P filed their reply, same is taken on record. Counsel for the complainant is asked for filing rejoinder, if any

Fixed for filing rejoinder on 17.02.2026.

  
SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-14/2026

**AMITA TOMAR**

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGRI

ORDER SHEET

Date: 10.02.2026

Present:

1. None present on behalf of the complainant.
2. Mr. R.S. Bisht & Ms. Chhavi Rani on behalf of BYPL.

Case called out. None present on behalf of the complainant. O.P is present.

O.P filed their reply, same is taken on record. Complainant is asked for filing rejoinder, if any

Fixed for filing rejoinder on 17.02.2026.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail: cgrfbypl@hotmail.com  
Website: www.cgrfbypl.com

**Complaint No.CG-08/2026**

**MADHU BALA**

Vs

**BSES YAMUNA POWER LIMITED (D) NAND NAGARI**

**ORDER SHEET**

**Date: 10.02.2026**

**Present:**

1. Mr. Suraj Aggarwal, Counsel for the complainant.
2. Mr. Ravinder Bisht & Ms. Chhavi Rani on behalf of BYPL.

Case called out. Both the parties are present and heard.

Counsel for complainant filed rejoinder, same is taken on record.

Fixed for arguments on 26.02.2026

  
**SECRETARY/REGISTRAR**



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2010)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110102  
Phone: 8010939760  
E-mail: cgrfbypl@hotmail.com  
Website www.cgrfbypl.com

**Complaint No.CG-07/2026**

**SUNIL KUMAR**

Vs

**BSES YAMUNA POWER LIMITED (D) NAND NAGARI**

**ORDER SHEET**

**Date: 10.02.2026**

**Present:**

1. Mr. Suraj Aggarwal, Counsel for the complainant.
2. Mr. Ravinder Bisht & Ms. Chhavi Rani on behalf of BYPL

Case called out. Both the parties are present and heard.

Counsel for complainant filed rejoinder, same is taken on record.

Fixed for arguments on 26.02.2026

**SECRETARY/REGISTRAR**